

SALES, DELIVERIES & RETURNS

At Medlin's, customer satisfaction is our #1 priority. The following sales policies are in place to help us serve you better with clear understanding that keeps operations smooth.

Prices

Prices are not listed on our website due to market fluctuation. Please visit or call one of our branches for current prices.

Returns

There is a 15% return fee on all standard trim and accessories. Restocked items must be in original condition and suitable for resale. All returns must be accompanied by an invoice. Determination of all returns are at Medlin's discretion.

Telephone Orders

Customer assumes full responsibility for the accuracy of telephone orders if written confirmation is not received prior to release of the order for manufacturing.

Delivery

Orders will be delivered on a Medlin's truck and the exact delivery day is scheduled in advance. A direct delivery fee is determined by the miles from Medlin's shipping point located in Strong, Arkansas to the customer's job site.

On all deliveries it is the responsibility of the customer to be prepared with the necessary manpower and/or equipment to receive materials delivered.

Pick-Up Orders

It is the customer's responsibility to secure material to their vehicle or trailer. We will assist in any way we can to help, but are not reliable for load after it leaves our property.

Protecting Material After Delivery

Medlin's takes every precaution to deliver your material in #1 condition. Any shipping damage should be noted with the driver. Medlin's is not responsible for storage or handling damage to material after delivery or pick-up.

